

Downer recently recognised with our Rewards and Recognition Programme for Thought Leadership, Matt Reynolds and Kyle Nowlands from Contek for their assistance to a member of the public below. Nbn have also run this story in their own social network. Congratulations to both!



Pit stop for advocacy

 GREGORY THOM · MONDAY, MAY 14, 2018

Copy: We all know we are rolling out the **nbn** network to benefit our fellow Australians.

Sometimes though, the positive impact we have on the public has nothing to do with delivering fast broadband.

Perth based technicians Matt Reynolds and Kyle Nowland were focussed on upgrading a pit as part of the FTTC roll-out in the suburb of Inglewood recently when all thoughts of fibre were pushed aside by the sound of a distressed and crying school girl cut through the noise of the early morning traffic.

When Matt asked the young girl if she was OK, she explained she had lost her purse containing her bus pass and was upset because she had no idea how she was going to get to class.

“She would only have been aged about 10 or 11 and was in absolute tears,” says Matt, who works for construction firm Contek Civil contracted by our Delivery Partner Downer.

“She was very stressed about not being able to get to school and at first I was worried someone must have taken her purse.”

Matt says his first instinct was to give the young girl some money so she could buy a bus ticket, but instead asked his colleague Kyle to go for a walk down the street with her to see if they could find anything.

“Five minutes later they both came back – with the purse.”

Matt says the girl was relieved beyond measure and thankful for the assistance.

“She gave us this big speech about how grateful she was and how her mum always told her not to talk to strangers, but she was glad we were able to help her.”

Having done their good deed for the day, it was back to work rolling out the **nbn** network for the hard working pair.

“I think most people would do what we did,” says Matt.

“I have a couple of very young kids and would hope someone would help them one day if they were in trouble.”